



IBD BENCHMARKING 2023 RESULTS OVERVIEW - PAEDIATRIC SERVICE

CHELSEA AND WESTMINSTER HOSPITAL
(PAEDIATRIC)

www.ibduk.org

This report shows results from the IBD UK benchmarking in 2023, which includes the IBD Patient Survey and Service Survey. Service Survey data appears only for those IBD services that took part, and Patient Survey data appears only where more than five patients from this IBD service completed the IBD Patient Survey. This report has been produced by IBD UK, a partnership of patient and professional organisations working together for everyone affected by IBD. This report was published in March 2024.

Key



The Service in Numbers

Covers a population of

25000000

Supports

350

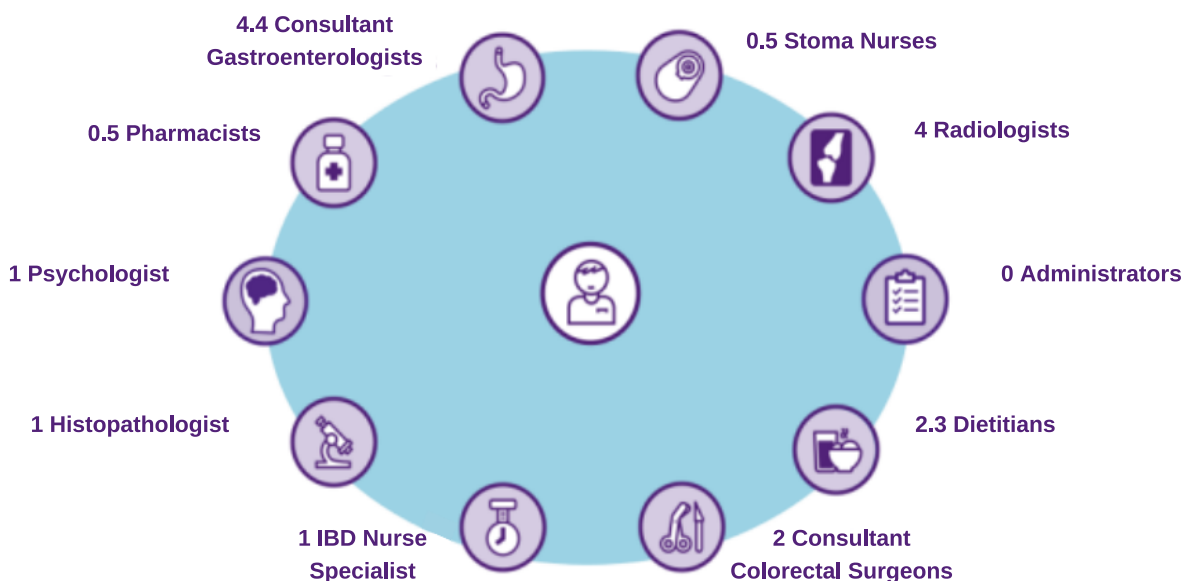
Paediatric IBD patients

Of which

-

were diagnosed in the
past 12 months

The IBD Team



Quality of Care

Overall, how would you rate the quality of your Crohn's or Colitis care over the last 12 months?

Unfortunately, no information can be included here due to insufficient numbers of patients (less than 5) responding to the IBD Patient Survey for this service.

These results have been made publicly available to support clinicians, patients and commissioners to improve quality of care for IBD patients. Thank you to everyone who responded to the IBD Patient Survey 2023.



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Patient Journey Overview

Key



IBD Patient Survey 2023



IBD Service Survey 2023



Pre-diagnosis

All patients with IBD are seen within 4 weeks from their first referral



[Achieved by 30% of services]

Not yet achieved

Newly Diagnosed



All newly diagnosed patients are offered written information on their condition

Achieved

[Achieved by 100% of services]



% of patients attended A&E before their diagnosis

[Insufficient data: less than 5 responses]
[All UK survey responses: 47%]

New diagnoses and the care plan that has been agreed are communicated to GPs within 1 week



Achieved

[Achieved by 78% of services]



Flare Management



% of patients contacting the IBD advice line get a response within 2 working days

[Insufficient data: less than 5 responses]
[All UK survey responses: 81%]



Achieved

A process exists for communication of a management plan for the optimization of IBD care within 5 working days of a flare

[Achieved by 100% of services]



% of patients were given clear information before their operations

[Insufficient data: less than 5 responses]
[All UK survey responses: 92%]

Surgical outcomes are regularly audited for elective IBD surgery



[Achieved by 35% of services]

Achieved

All inpatients with IBD are seen by a gastroenterologist within 24 hours of emergency admission



[Achieved by 83% of services]

Achieved



All elective IBD surgery takes place within 18 weeks

Achieved

[Achieved by 95% of services]

Surgery and Inpatient Care





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Patient Journey Overview

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IBD Patient Survey 2023

IBD Service Survey 2023



Ongoing Care and Monitoring



% of patients have
contact with an IBD nurse
specialist

[Insufficient data: less than 5 responses]
[All UK survey responses: 97%]

% of patients have
regular reviews even when
their condition is stable

[Insufficient data: less than 5 responses]
[All UK survey responses: 73%]



Teenagers with IBD are
routinely prepared for transition

[Achieved by 83% of services]



Achieved

There is a named
transition coordinator for
all patients undergoing
transition

[Achieved by 74% of services]



Not yet achieved

% of patients discuss
wider life and priorities, as
part of planning their care

[Insufficient data: less than 5 responses]
[All UK survey responses: 55%]



The IBD Service

All patients have access to
outpatient colonoscopy or
flexible sigmoidoscopy within 4
weeks

[Achieved by 52% of services]



Achieved

IBD patients are directly
involved in service
development

[Achieved by 48% of services]



Not yet achieved

% of patients have
been given the opportunity
to feedback on their care in
the past 12 months

[Insufficient data: less than 5 responses]
[All UK survey responses: 33%]



IBD service has a senior
leadership team in place

Not yet achieved

[Achieved by 71% of services]

IBD patients receive copies of
clinic letters routinely

[Achieved by 48% of services]



Achieved