



IBD BENCHMARKING 2023 RESULTS OVERVIEW - PAEDIATRIC SERVICE

QUEEN'S MEDICAL CENTRE AND CITY HOSPITAL
(PAEDIATRIC)

www.ibduk.org

This report shows results from the IBD UK benchmarking in 2023, which includes the IBD Patient Survey and Service Survey. Service Survey data appears only for those IBD services that took part, and Patient Survey data appears only where more than five patients from this IBD service completed the IBD Patient Survey. This report has been produced by IBD UK, a partnership of patient and professional organisations working together for everyone affected by IBD. This report was published in March 2024.

Key

- IBD Patient Survey 2023
- IBD Service Survey 2023

The Service in Numbers

Covers a population of

-

Supports

-

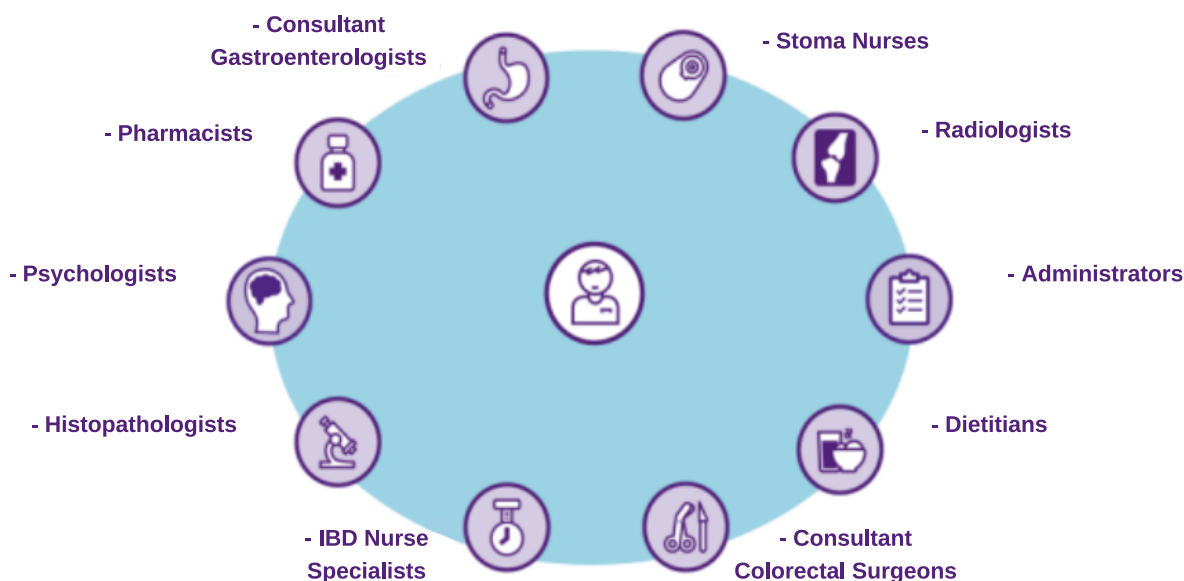
Paediatric IBD patients

Of which

-

were diagnosed in the
past 12 months

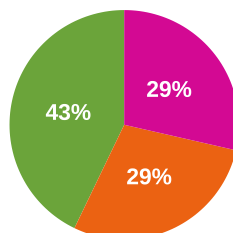
The IBD Team



Quality of Care

Overall, how would you rate the quality of your Crohn's or Colitis care over the last 12 months? [7 responses for this service]

Rated as "Excellent" or "Very good" by 43% of patients



Rated as "Fair" or "Poor" by 29% of patients

Rated as "Good" by 29% of patients

These results have been made publicly available to support clinicians, patients and commissioners to improve quality of care for IBD patients. Thank you to everyone who responded to the IBD Patient Survey 2023.



IBD BENCHMARKING 2023 RESULTS OVERVIEW - PAEDIATRIC SERVICE

QUEEN'S MEDICAL CENTRE AND CITY HOSPITAL
(PAEDIATRIC)

www.ibduk.org



Patient Journey Overview

Key

IBD Patient Survey 2023

IBD Service Survey 2023



Pre-diagnosis

All patients with IBD are seen within 4 weeks from their first referral



[Achieved by 30% of services]

No available data



80% of patients attended A&E before their diagnosis

[5 responses for this service]
[All UK survey responses: 47%]

Newly Diagnosed



All newly diagnosed patients are offered written information on their condition

No available data

[Achieved by 100% of services]

New diagnoses and the care plan that has been agreed are communicated to GPs within 1 week



[Achieved by 78% of services]

No available data



Flare Management



57% of patients contacting the IBD advice line get a response within 2 working days

[7 responses for this service]
[All UK survey responses: 81%]



A process exists for communication of a management plan for the optimization of IBD care within 5 working days of a flare

No available data

[Achieved by 100% of services]



0% of patients were given clear information before their operations

[Insufficient data: less than 5 responses]
[All UK survey responses: 92%]

Surgical outcomes are regularly audited for elective IBD surgery



[Achieved by 35% of services]

No available data

All inpatients with IBD are seen by a gastroenterologist within 24 hours of emergency admission



[Achieved by 83% of services]

No available data



All elective IBD surgery takes place within 18 weeks

No available data

[Achieved by 95% of services]

Surgery and Inpatient Care





IBD BENCHMARKING 2023

RESULTS OVERVIEW - PAEDIATRIC SERVICE

QUEEN'S MEDICAL CENTRE AND CITY HOSPITAL
(PAEDIATRIC)

www.ibduk.org



Patient Journey Overview

Key



IBD Patient Survey 2023



IBD Service Survey 2023



Ongoing Care and Monitoring



100% of patients have contact with an IBD nurse specialist

[7 responses for this service]
[All UK survey responses: 97%]

43% of patients have regular reviews even when their condition is stable

[7 responses for this service]
[All UK survey responses: 73%]



Teenagers with IBD are routinely prepared for transition

[Achieved by 83% of services]



No available data

There is a named transition coordinator for all patients undergoing transition

[Achieved by 74% of services]



No available data

71% of patients discuss wider life and priorities, as part of planning their care

[7 responses for this service]
[All UK survey responses: 55%]



The IBD Service

All patients have access to outpatient colonoscopy or flexible sigmoidoscopy within 4 weeks

[Achieved by 52% of services]



No available data

IBD patients are directly involved in service development

[Achieved by 48% of services]



No available data

57% of patients have been given the opportunity to feedback on their care in the past 12 months

[7 responses for this service]
[All UK survey responses: 33%]



IBD service has a senior leadership team in place

[Achieved by 71% of services]

No available data

IBD patients receive copies of clinic letters routinely

[Achieved by 48% of services]



No available data